



2021 Annual Report



WE ARE ON A MISSION



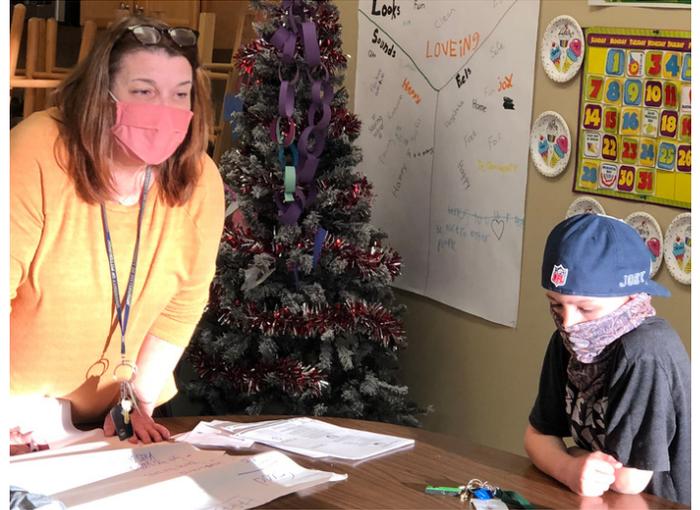
The Youth Service Bureau exists to help children, youth, and families have every opportunity to reach their full potential.



TO MAKE AN IMPACT

10,787

youth and families reached
through outreach and
education



98%

of clients reported that the
services they received met
their needs

961

youth received mentoring,
after-school, and
prevention programming

98%

of clients reported they
would refer family and
friends to YSB



497

youth and families were
provided with intensive
residential and in-home
services



OUR PROGRAMS

Our 12 programs serve kids, pre-natal through age 21, and their families. These programs provide group home housing, runaway shelter services, transitional housing, 24/7 hotline response, family conferencing, drug and alcohol prevention services, mentoring, family intervention and reunification services.



YSB staff provide support and guidance to help youth and families navigate the everyday challenges they face.



BURROWES STREET YOUTH HAVEN

PROVIDING SAFETY

100%

of youth felt safe while in the program

80%

of youth successfully returned home or found a stable alternative



100%

of youth reported they were treated with respect and understanding

90%

of youth reported they would reach out if they needed services in the future

Burrowes Street Youth Haven is a shelter for homeless and runaway youth, ages 12-17 years. Youth, having family issues making it difficult for them to live at home, may come to the shelter whenever they need a safe place to stay, day or night. Caring, professional youth advocates are at the shelter 24 hours a day, 365 days a year, to provide assistance for both residential and drop-in care. Young adults can drop by for a snack, a meal, a shower, or to talk to staff.

MAGGIE

The Youth Haven received a call about Maggie, age 13 years, from her school counselor. Maggie was having a difficult time at home, had been suspended from school, had behavioral issues, and her teachers noticed a lack of engagement at school.

Maggie and her mother were not getting along. She challenged her mother regularly and started to hang out with peers involved in risky behaviors. Maggie's mother knew she needed help. One evening, after an argument with her mother, Maggie called the Youth Haven because she needed a safe place to go. Staying at the Youth Haven gave Maggie and her mother time to decompress.

They found support and resources. Family meetings and guidance from YSB Youth Advocates helped them learn to communicate better and establish guidelines for the home. Maggie enjoyed Active Mondays and Youth Nights which helped her develop positive peer relationships and learn to make better choices.

At the end of her stay, Maggie returned home to live with her mother. She stops by the shelter occasionally to chat with staff and attend educational programming. Maggie and her mother know that if they need help from the YSB again, we will be glad to serve them.

PREVENTION

EVIDENCE-BASED SUPPORT IN EVERY SCHOOL

98%

of youth avoided tobacco, alcohol, and other drugs

90%

of youth reported being better able to regulate their emotions



5,400

children benefited from prevention services

95%

of youth can name at least one caring adult they can turn to

Programming for Youth

- Social emotional learning
- Drug & alcohol prevention
- Tobacco education
- Violence prevention
- Social media safety
- LGBTQIA & ally-ship

Professional Development for Teachers & Staff

- Diversity, equity, & inclusion
- Poverty & privilege
- Toxic masculinity

BRIAN

Brian was having a difficult year at school. Making friends and getting along with others was a challenge. As summer approached, Brian's mom sought opportunities to help him grow socially and emotionally

At the end of the school year, the first full year with COVID-19 protocols, Brian was not the only child struggling. The Prevention Team and teachers at Mount Nittany Elementary School, knowing engaged and active children during the summer months are more likely to succeed the following school year, planned a summer program.

Mount Nittany Elementary provided the space and the YSB Prevention Team the programming. A few days a week, Brian and other children gained confidence and built social skills through field trips, health and wellness education, STEM activities, and playing games. As summer ended, Brian's mom shared, "He is happier and eager to spend time with friends."

"The collaboration with the Youth Service Bureau has allowed Mount Nittany Elementary students to have access to valuable services and opportunities that they wouldn't otherwise have had."

- A Community Partner

YOUTH CENTERS + STREET OUTREACH

SAFETY, LEARNING & FUN

97%

of youth report better ability to resolve conflict

95%

of youth improved their academic performance



253

youth regularly attended our youth centers and street outreach sites

85%

of youth report better decision making skills

Kids are in a safe, supervised environment where they can be with friends, eat a snack or meal, get help with homework, and participate in fun, meaningful activities with YSB staff.

Locations

- Bellefonte Youth Center
- Ashworth Woods
- Beaver Farms
- Wingate Elementary



- Mountaintop Youth Center
- Penns Valley
- Philipsburg
- Pleasant Pointe



BIG BROTHERS BIG SISTERS

ONE-ON-ONE MENTORING

93%

of youth demonstrated improved self-confidence

93%

of youth improved emotional self-regulation



100%

of youth are better able to express their feelings

111

youth served

One caring adult (Big) can make a significant difference in the life of a child (Little). Children, ages 5-17 years, are matched in one-on-one mentoring relationships. Bigs commit to the relationship for nine months to one year.

Community-based matches meet weekly at a time and place of their choosing.

Site-based matches meet weekly at a regularly scheduled time and place. YSB staff are present and plan activities for matches to enjoy.

- Easterly Parkway Elementary
- Park Forest Elementary
- Radio Park Elementary
- Pleasant Gap Elementary



TYEST & DARREN

Mary knew she wanted her teenage son, Tyest, to be matched with a male volunteer. All the males in the family who were embedded in Tyest's life had passed away, so it was important for him to have a "positive male influence." Enter "Big," Darren, who previously worked in YSB's Reunification Program as an AmeriCorps member and stayed connected to YSB as a volunteer.

Tyest and Darren enjoy bowling, talking about Anime, reading, playing basketball, and "sitting back and just catching up."

Tyest's interests are foremost in Darren's mind when he decides where their outings will take them. Darren carefully allows Tyest to "work on his own accord" to develop their relationship. Over time, Tyest is "coming out of his shell."

Changes in Tyest begin to emerge and Darren's importance in his life expands. Mary notices her son is "more willing to speak up and advocate for himself. He is building confidence." When Tyest and Darren check in with each other by text, Mary sees his smile. Tyest knows Darren is "always there." As the relationship grows, Tyest is comfortable sharing his struggles and asking questions when he needs to decide a course of action. By considering his own life experience, Darren hopes he can prevent Tyest from "having to learn the hard way."

Through BBBS, Tyest and Darren **developed a lasting friendship.** Their BBBS services will end when Tyest graduates from high school, but they will remain in contact. Mary appreciates Darren's willingness to spend time with Tyest and knows it is "from the heart."



PARENTING EDUCATION

EVERYONE NEEDS A HELPING HAND

100%

of participants had no reports of abuse one year after completing the program

155

children benefited from the Parenting Plus program



116

caregivers participated in Parenting Plus services

94%

of families enrolled in evidence-based curricula completed the program

With the goal of helping kids grow and create healthy, happy lives of their own, Parenting Plus provides in-home education and support groups for families to learn child development and parenting skills. They also learn to develop resiliency and strong social connections.

JONATHAN

Jonathan did not get to see his four-year-old son, Dylan, as often as he wanted. When his ex-wife was no longer able to care for Dylan, Jonathan gained custody. The transition to a full-time parent was more demanding than he expected so he reached out to Parenting Plus for help.

The Parenting Plus Team focused on creating a strong and positive relationship between father and son. Learning about child development and what to expect from a four-year-old led to better parenting skills for Jonathan.

The Parenting Plus Team shared positive disciplining techniques, how to create consistent routines and expectations, and strategies to increase positive behavior. They guided Jonathan to give Dylan the attention and encouragement he needs.

Thanks to the support of the Parenting Plus Team, Jonathan is confident in his ability to be a good parent. Dylan, who Jonathan calls his “little shadow,” is thriving.

“Thank you to YSB for everything you do for families and children. You are making a huge difference in this world, one family at a time!” -A Parent

FAMILY GROUP DECISION MAKING

EMPOWERING FAMILIES TO WORK TOGETHER

36

Centre County Children's
Team Meetings

17

Family Group Conferences

4

Youth Transition Conferences



92%

of families felt their
children were safer as a
result of the program

96%

of participants would
recommend FGDM to other
families

A network of support for families who need to make decisions around child safety

To create an action plan, trained facilitators guide families through a discussion of:

- Family strengths
- Needs
- Concerns & barriers

A similar process is used for:

- Youth Transition Conferences to help teens create a plan and reach their goals for independence
- Centre County Children's Team Meetings to assist families in getting connected to mental health supports

SAMMI

Sammi and her family needed a safe environment where they could resolve conflict without violence. After meeting with the family, the YSB conference planner suggested merging a traditional Family Group with a Youth Transition Conference.

They began by having Sammi identify the people in her life that would help her achieve her goals. The conference resulted in Sammi making concrete plans for safe housing, transferring school districts, and identifying avenues to support her physical and mental health.

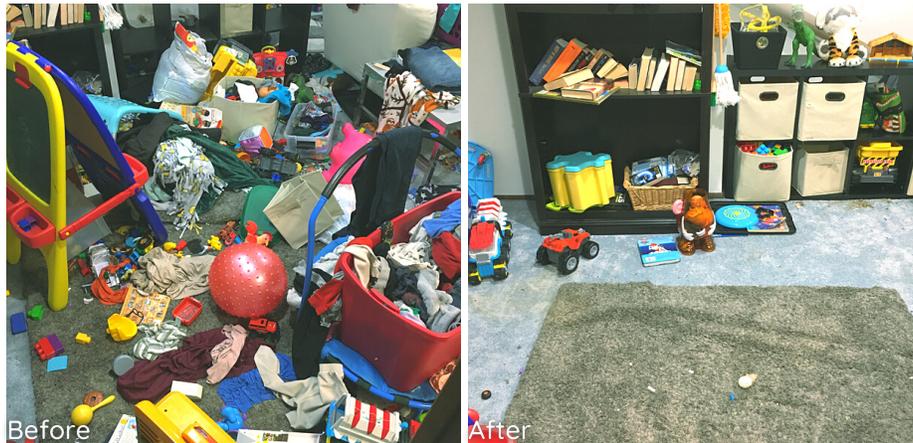
They developed a crisis plan so Sammi knew where to turn when she needed help. The process allowed Sammi to be heard and empowered her to make choices that would shape her future.

With the help of YSB's Family Group Decision Making program, Sammi developed a successful plan to achieve her goals. Recently, Sammi was accepted into college.

"Our family appreciated the care, thoughtfulness, and respect during this process." -A Participant

DECLUTTER

TO CREATE SAFE & ORGANIZED SPACES



The DeClutter Team empowers people to improve the functionality and organization of their homes. Alongside clients, the Team sorts, cleans, and arranges items and develops a maintenance plan. Clients learn to make their own decisions about their belongings and take control of their surroundings.

70%

of households made significant improvements in their homes

27

households served

100%

of households maintained their homes after services ended

DAN

At first, Dan was reluctant to ask the DeClutter Team for help. He was embarrassed that his home was disorganized, with broken furniture and uncontained trash. Feeling depressed and overwhelmed at the prospect of bringing order to his home, Dan called YSB for assistance.

The DeClutter Team began by helping Dan set goals and develop a plan. He was skeptical in his ability to meet the goals but agreed to try. The Team worked with him to determine the best locations for trash cans, and Dan began to take control of the garbage situation.

As he implemented recommendations of the DeClutter Team, Dan took on more responsibility and initiative for the condition of his home.

With each successive improvement in appearance and functionality, his spirits lifted. By following the chore chart created with the DeClutter Team, Dan's home is clean and neat and has become his happy place.

"Their passion for what they do really stands out. The way they share their knowledge and expertise, while allowing the family the freedom to make decisions makes for a great program." -A Participant

JUMP

JUVENILE MENTORING PROGRAM

94%

of youth had no new charges while in the program

86%

of youth successfully completed Aggression Replacement Training



95%

of youth had no new charges one year after leaving the program

83%

of youth successfully completed the program

JUMP serves at-risk youth, ages 12-17 years, in the delinquency system. Through mentoring, group activities, community service opportunities, and evidence-based curriculum including Aggression Replacement Training (ART), youth learn skills and behaviors intended to help them avoid future delinquent behavior.

HENRY

Henry was first put on probation at the age of 12. Just four months later, he violated his probation and was sent to a behavioral facility for 10 months. Only two weeks after his release, he was arrested again. This is when Henry was referred to JUMP.

When Henry first started the program, he struggled with the group activities. Through the support of the JUMP Team, he gained the skills to build friendships, manage his feelings, and understand that his actions affect not only him but also his community.

Henry completed 13 months of probation with no additional violations. He is working hard to pull up his grades and stay motivated at school. He still has a long road ahead of him, and he knows he can do better and is working to get there!

"Regardless of how many times [you make a mistake], or how old you are, it is never too late to change. You can get anywhere you want to be if you work hard enough for it and don't give up on it." -Henry

REUNIFICATION

FINDING PERMANENCY FOR CHILDREN

34

youth served

91%

of youth remained in permanent and stable living after discharge



20

families served

100%

of youth served were connected to at least 40 caring adults

The Reunification Team works to resolve issues that led to family separation so children can safely return home. When returning home isn't an option, the Team works to find permanency through family members, foster care, or adoption. Staff work closely with children and their family members to provide supervised visitation, individual and family counseling sessions, referrals to community resources, transportation, and court testimony.

LAYLA

Layla was only 18 months old when it became unsafe for her to remain living with her parents. Addiction prevented her parents from giving her an environment where she could thrive.

The Reunification Team taught Layla's parents how to develop a strong bond with her, practice positive parenting skills, and decrease the likelihood of abuse or neglect. Through weekly home visits, the Team motivated Layla's parents to create a safe home environment and healthy lifestyle.

After eight months, Layla returned home. During the following six months, the Reunification Team continued to provide Layla and her parents with support. When it was time to close Layla's case, the Team knew the family would flourish.

"Though it was intense at times, it was worth the work; we're hopeful for our future! Thank you!" -A Parent

STORMBREAK GIRLS GROUP HOME

A HOME AWAY FROM HOME

14

girls, from 6 counties, lived with us in 2021

100%

of girls felt they improved in the areas that initially brought them to Stormbreak



100%

of girls felt that they were shown respect by Stormbreak Team members

100%

of girls were involved in the identification of their needs and the development of their treatment plan

Stormbreak is home to girls, ages 12-18 years, who have no other safe option. They are referred to our program through Children and Youth Services and the Juvenile Probation Offices across the state. Girls live at Stormbreak until they can return to family, move into a permanent home, or move on to independent living.

RACHEL

Rachel yearned to live with Jess, her birth mother. She did not get along with her adoptive parents and after experiencing childhood trauma in the form of neglect and abuse, Rachel ran away from every foster family placement. Further behavioral issues led to a court-appointed placement at Stormbreak Girls Group Home.

Jess experienced childhood trauma that led to chronic drug abuse. She was a young mother, addicted to drugs, and lacked the skills and resources to be a parent to Rachel. Jess was determined to improve herself and her circumstances. She went into recovery after graduating from drug court and has maintained sobriety.

She secured employment and thrived there. With encouragement from her partner, Becca, Jess began the reunification process. Over the next several months, Stormbreak staff facilitated meetings with Rachel, Jess, and Becca. By guiding Jess and Becca to appropriate resources and training, the staff helped them learn the principles of good parenting.

After one year at Stormbreak, Rachel was reunited with Jess, her birth mother. Jess earned the right to be Rachel's legal guardian, and in fact, Rachel asked the court to assign Becca those same privileges and responsibilities.

INDEPENDENT LIVING FINDING THEIR WAY

100%

of young adults reported they learned skills to help them live independently

91%

of young adults would refer a friend to the program



26

young adults benefited from the apartment program

100%

of young adults helped in the creation of their treatment plans

In their journey to independence, young adults, ages 16-21 years, live in YSB apartments as they learn life skills. The program is designed to help youth who are homeless, living in a dangerous situation with no place to go, or aging out of foster care or other group home living. They receive coaching, guidance, and support from dedicated staff as they work their way to independence.

MELISSA

Melissa, age 17 years, was without a family. After being released from a residential treatment center, she was homeless. Fortunately, Melissa was referred to YSB Independent Living.

With help from YSB Youth Advocates, Melissa moved into an apartment, enrolled in school, and found a job. She worked closely with her support team to learn coping skills and how to manage her finances. She even opened a savings account. After eight months in a YSB apartment, Melissa decided to move into her own apartment.

Knowing that she still needed support, Melissa continued to check in with her Youth Advocate and attend workshops. She practiced the skills she would need to navigate adulthood.

Melissa requested help from her Youth Advocate again after living alone for a few months. She felt overwhelmed and did not think she could continue independently.

The YSB Team welcomed Melissa back to the program. She decided to focus on her educational goals. Soon to graduate from high school, Melissa is applying to colleges.

THE YSB TEAM

MAKING IT ALL HAPPEN



Leadership Team

- Christine Bishop, Chief Executive Officer
- Heather Brown, Chief Financial Officer
- Mary Drawl, Vice President of Finance
- Theresa Kieffer, Vice President of Programs
- Jennifer Taylor, Human Resources Director
- Liz Volpe, Development Director
- Vanessa Baronner, Director of Residential Services
- Ty Barrickman, Assistant Director of Residential Services
- Don Burns, JUMP & Reunification Program Director
- Jennifer Crane, Parenting Education & Declutter Program Director
- Rebecca Lord, Big Brothers Big Sisters Program Director
- Ian Kaiper-Marquez, Prevention Services Director
- Erin Rannels, Family Group Decision Making Program Coordinator

2021 Board of Directors

Eric Nicholson, Chair
Jennifer Mitchell, Vice Chair
Mark Theiss, Secretary

Christina Bokunewicz
Brian Coffey
Amy Frank
Chad Feather

Maureen Garthwaite
Christine Good
Kate Guastaferro
Jennifer Karch

Dean Lindsey
Matt Patterson
Corey Reeder
Rod Stahl

CONTACT

Main Office

325 W. Aaron Drive
State College PA 16803
Phone: 814-237-5731
Fax: 814-237-2228

Mountaintop Youth Center

202 West Olive Street
Snow Shoe PA 16874
Phone: 814-387-4130

Bellefonte Youth Center

114 N. Spring Street
Bellefonte PA 16823
Phone: 814-353-3456

Supportive Independent Living

334 S. Burrowes Street
State College PA 16801
Phone: 814-234-2632

Youth Shelter

334 S. Burrowes Street
State College PA 16801
Phone: 814-234-0803

Girls Group Home

143 W. Fairmount Avenue
State College PA 16801
Phone: 814-234-7929

For more information, all programs can be reached at info@ccysb.com

24/7 Crisis: 814-234-2100

BY THE NUMBERS

ALL PROGRAMS ARE FREE TO YOUTH AND FAMILIES



81%

of expenses were for direct program services



Each year, YSB needs to raise nearly \$600,000 through fundraising and individual gifts to support our overall budget.

Statement of Financial Activities

Revenue Classification

Governmental Grants & Contracts	\$3,479,066
Contributions & Fundraising	\$449,771
United Way	\$141,410
In-Kind Contributions	\$115,543
Investment Income, net	\$592,105
Other Revenues	\$96,420
Total Revenue	\$4,874,315

Expense Classification

Salaries & Benefits	\$2,580,548
Staff Development	\$14,083
Staff/Client Transportation	\$46,724
Assistance to Individuals	\$171,191
Occupancy Expense	\$250,897
Insurance	\$69,219
Depreciation	\$82,935
In-Kind Expenses	\$115,543
All Other Operating	\$265,114
Total Expense	\$3,596,254

Net Assets

Change in Net Assets	\$1,278,061
Net Assets, Beginning	\$3,214,246
Net Assets, Ending	\$4,492,307

Statement of Financial Position

Major Asset Categories

Cash and Cash Equivalents	\$794,936
Account Receivable	\$621,874
Prepaid Expenses	\$22,694
Investments	\$2,530,150
Beneficial Interest Trust	\$1,889,792
Property and Equipment, net	\$1,424,838
Total Assets	\$7,284,284

Major Liability Categories

Accounts Payable	\$176,377
Mortgage and Notes Payable	\$887,696
Liability of Life Beneficiary	\$1,514,054
Accrued Vacation & Sick Pay	\$185,024
Deferred Revenue	\$28,826
Total Liabilities	\$2,791,977

Net Assets

Net Assets with Donor Restriction	\$1,407,581
Net Assets without Donor Restriction	\$3,084,726
Total Net Assets	\$4,492,307
Total Liabilities and Net Assets	\$7,284,284

Looking Forward To Next Fiscal Year

Budget: \$3,772,826

Government Grants & Contracts 80.7%
\$3,043,726

Fundraising & Contributions 14.9%
\$563,542

United Way 3.4%
\$130,000

Other Income 1%
\$35,558



SPECIAL EVENTS

RAISING OVER \$131,900 FOR YOUTH AND FAMILIES



Presented By:
LEE INDUSTRIES
Processing Perfection.
Hosted By:
WAYNE HARPSTER AND FAMILY
Special Appearance By:
JOE HUMPHREYS HONORARY CHAIR



Presented By:
CENTRE CONCRETE
Reception Hosted By:
STOCKER CHEVROLET
StockerChevrolet.com
Long Drive Sponsored by:
LEE INDUSTRIES
Processing Perfection.



Presented By:
State of the Art, Inc.

Each year, YSB needs to raise nearly \$600,000 through fundraising and individual gifts to support our overall budget. The generous Sponsors and Participants who joined us for the events helped us reach our goal.

370

people engaged across all events



100

volunteers helped make the events possible

On The Fly
May 9, 2022



On The Green
June 16 & 17, 2022



On The Field
September 16, 2022



visit <https://ccysb.com/events/> to become a sponsor or register your team

IN GRATITUDE

FOR ALL WHO DONATE AND DEDICATE TIME TO YSB



We are thankful for the volunteers who spend their time with us, individuals and companies who contribute in-kind donations, and all who choose to invest their charitable dollars.

CIRCLE OF SUPPORT

A GROUP OF DISTINGUISHED DONORS WHO CONTRIBUTE \$1,000 AND ABOVE

Leadership Donors - \$10,000 +

AllState Grant Foundation
An Anonymous Friend
Boalsburg Car Company
Centre Concrete Company
CHR Corp
Comcast Foundation
The Glenn & Thelma Hawbaker Family Foundation
The Hamer Foundation
Bob & Sonia Hufnagel
Lee Industries
The Louis E. Silvi Foundation
M&T Bank
Mount Nittany Health
Bill Ryan and Joan Richtsmeier
State of the Art, Inc.
Kathy Suhey
The Virginia Suhey Estate
Veronesi Building & Remodeling

Foundation Donors - \$5,000 - \$9,999

Barton Marlow Company
BB&T
Bret & Marie Buterbaugh
Fulton Bank
Michael King and Lee Prasse-King
M&T Charitable Foundation

Foundation Donors - \$5,000 - \$9,999

Roy & Cathy Steward
Stocker Chevrolet Subaru, Inc
Dick & Marti Supina

Wisdom Donors - \$2,500 - \$4,999

America's Carpet Outlet, Inc.
Best Line Equipment
Carl Chambers
Cintas Corporation
Dealership For Life, LLC
Graymont
Alan & Ginger Hawbaker
Jersey Shore State Bank
Joel Confer Toyota - BMW
KCF Technologies
Steve & Ralene Kreiser
Lion Country Kia
Makdad Supply Co., Inc.
McClure Company
McNees Wallace & Nurick, LLC
One One One Fitness Consultants, Inc.
R. H. Marcon, Inc.
Restek Corporation
SCI Rockview Inmate General Welfare Fund
Rod & Dortha Stahl
State College Presbyterian Church
State College Toftrees Resort

IN GRATITUDE

THE GENEROSITY CONTINUES



Every gift of time, product or services, and money, no matter the size, makes a difference in the life of a child. **You make the work we do at YSB possible.**

Circle of Support Donors \$1,000 - \$2,499

An Anonymous Friend
Sarah Assmann and Charles Rury
Babst Calland
Scott Banfield
Richard and Kathy Barrickman
Charles Boinske
Joan Chernega
Karl Colyer
David & Tina Dix
William and Nancy Dreschel
Ann and Stuart Echols
Faith United Methodist Church
Michael Fiore
First Commonwealth Bank
First National Bank of Pennsylvania
Jeremy & Amy Frank
Robert Frontino
Blake & Linda Gall
The Hartman Agency, Inc.
Glenn O. Hawbaker, Inc.
HRI, Inc.
Brad and Jennifer Karch
Donald Kennedy
Kish Bank
Kiwanis Club of State College
Dorothy Lutz
Macrosmith
Charles and Patricia Maines
Millipore Sigma
Morgan Stanley
Mutual of America

Circle of Support Donors \$1,000 - \$2,499

Nittany Beverage Company
PNC Bank
Alex Sahakian
Henry and Seda Sahakian
R. Scott Shearer
Philip Smakula
State College Lawn Care
Larry and Christine Suhey
Dolores Vogelsong
Weis Markets, Inc.
Wells Fargo
Charles and Patricia Wild

HOW YOU CAN HELP SUPPORT YSB



Everyone can make a difference in the life of a child. We invite you to help us bring our mission to life in a way that is meaningful to you

Give For Today

A donation to YSB will ensure that we can continue to provide the prevention programming, family services, and residential homes that youth and families need to help them reach their full potential.

Give For Tomorrow

Through bequests, life insurance, charitable remainder trusts, and gifts into existing YSB endowment funds, there are many ways to make kids matter for generations to come.



212

volunteers donated their
time to YSB



Business Donations

Provide goods, services, volunteers, or donations through your business.

In-Kind

Individuals can contribute goods, services, time, and expertise to programs.

Volunteer

YSB relies on the time and talents of hundreds of volunteers to help mentor young people, assist with cooking meals, teach special skills, and offer activities for our youth.

MESSAGE FROM THE CEO

CHRISTINE BISHOP



Dear Friends,

Thank you for your interest in what we are doing here at YSB. The best part of my job is that I get a front row seat to witness the incredible hard work of our staff and volunteers. Through our wide array of services, we hold our kids up, support the people who take care of them, and reduce the barriers facing their families so that they have access to everything they need – safety, stability, and every opportunity to learn and grow as young people.

We know that the only way we can do all that is through the people who are working with us – members of our community – who have dedicated their time with us to really make a difference for our kids. Almost anyone can answer a hotline phone, stay awake overnight in one of our residential facilities, drive to a family's home, or supervise a group of kids in a youth center; but it takes someone very special to say the right things during a crisis, navigate local resources, provide the highest quality of evidence-based programming, and engage kids in a way that allows them to open up and try something new. Our staff and volunteers are excellent listeners, they advocate for the kids and families they serve, and their creative thinking helps us widen the circle of support around every child who participates in one of our programs.

Please reach out to me if you'd like to learn more or have any questions about what we do or how you can help. The support of our community is what has allowed us to be there – consistently – for our kids for over 50 years. And there is so much more we can do together!

Take Good Care,

A handwritten signature in black ink, appearing to read "Christine Bishop".

Christine Bishop
Chief Executive Officer

YSB connects children, youth and families



with people who care about them